

Joe Heser
Heser BPI LLC

139 Wedgewood Drive, Mahtomedi MN
651.330.1872
heserbpi@gmail.com

Guiding Principles... Leverage my experience, passion and energy to help companies/organizations achieve and sustain superior results with uncompromising integrity, ethics, and candor.

The practice primarily concentrates on driving business excellence via creating and developing business strategy, quality and Lean Six Sigma (LSS). We guide organizations that are committed to using process excellence, strong leadership, and exceptional culture to compete globally. The company will utilize the entire Quality and LSS methodologies/tools/concepts to help solve business problems. Our main company philosophy is to "Do the Basics" well building upon the foundation of sound process understanding. We will measure ourselves and the client's success by holding everyone accountable. We will achieve this by deploying business strategies, implementing effective problem-solving techniques and elevating organization capabilities through teaching and coaching.

Areas of Practice

- LSS
- Quality Excellence
- Strategic Planning
- Kaizen Events
- A3 Planning
- Shop Floor Control
- Lean Management Systems
- Training Sessions

Functional Areas

- Plant Operations Management
- New Product Commercialization Lead
- Business Quality Leader
- LSS & Quality Corporate
- Process and Quality Engineering
- Supplier Management
- ERP Business Transformation
- LSS MBB & BB
- Technical Manager
- Division Operating Committee

Market Focus

- Consumer
- Industrial
- Automotive
- Aerospace
- Healthcare
- Chemicals

Past Employment**3M, 1984-2019**

Held numerous business management leadership positions with worldwide responsibilities at plant, division, business group, and corporate levels.

Education**Montana State University - BS Engineering****Awards****Certificates****(3M)** MBB, BB, BG, LSS Coach Certified**(3M)** Career Quality Achievement Award (3M's highest quality recognition)**ASO** Certified Manager of Quality/Organizational Excellence**Accomplishments**

- Key player in developing corporate LSS & Quality strategy and achieving annual financial targets (100's of millions each year).
- Led the team that was responsible for creating LSS training curriculum; trained MBB's, BB's, and GB's; and coached 5,000+ professionals on Continuous Improvement concepts and philosophies. This improvement enterprise delivered several thousand improvement projects annually.
- Primary author and deployment lead of 3M corporate "Quality Playbook", Quality Metrics, and Quality Policy & Procedures. These corporate standards were deployed globally across 26 business units/divisions and 175 manufacturing operations.
- Worked closely with key companies sharing continuous improvement best practices, improving both organizations' business effectiveness.
- New Product Commercialization Steering Committee Lead for 3M's largest division, ensuring healthy NPI pipeline and improving commercialization effectiveness.